



EMAS DINAMIK (828558-V)

QUALITY POLICY

EDSB is committed to developing, maintaining and continually improving effective and efficient processes and systems designed to meet and exceed both the expectations of EDSB and our Customers.

Our activities are planned and performed to meet the needs and expectations of our customers by continuously supplying a level of quality product and service that meets both our contractual and legislative requirements and which ranks with the best in the industry.

EDSB will ensure this policy is effective by:

- Compliance with the relevant codes, standards, laws and regulations.
- Ensuring that the necessary competent personnel, infrastructure and operating processes are in place to service the business needs of the Company.
- Providing the necessary information, training and supervision to ensure a well-trained and competent workforce, using the best industry practices.
- Implementing systems for measurement, analysis and improvement of product, services and the management system.
- Setting and reviewing effective and measurable objectives and targets, as identified for continual improvement.
- The regular audit and review of EDSB SMS's performance to ensure its continued suitability.
- Encouraging feedback from both customers and employees.

DATUK REDZUAN KHUSHAIRY OTHMAN
MANAGING DIRECTOR

07th October 2024